

## Relations with Stakeholders

The stakeholders of our Group are the same as those defined in the “Corporate Governance Code”, and check that our Board of Directors implements each principle of the “Corporate Governance Code” of the Tokyo Stock Exchange.

There have not been any major concerns up to this point; we value our relationship with all our stakeholders, and we promote our business while engaging with them. The stakeholders with whom we engage are those linked to the material issues of our Group\*.

\* See the [“Material Issues”](#)

Stakeholders	Main Responsibilities	Main Methods of Communication
Customers	We work in good faith to live up to our responsibilities related to such issues as product quality, delivery dates, and prices as well as to quickly respond to customer needs. To achieve this, we have established the CS Promotion Committee, which continuously endeavors to improve customer satisfaction.	<ul style="list-style-type: none"> <li>● Communication through daily routine business activities</li> <li>● Quality assurance support</li> <li>● Information exchange at exhibitions and similar event</li> <li>● Providing information and customer support through the website</li> </ul>
Shareholders & investors	We are committed to distributing stable dividends in accordance with consolidated performance and are taking steps to disclose all relevant information. To attain these goals, we are increasing the rigor of corporate governance, and ensuring the timely disclosure of relevant information. 385 people attended our FY2024 business results presentation.	<ul style="list-style-type: none"> <li>● Shareholders' meeting</li> <li>● Business results presentation</li> <li>● Response to press reporting</li> <li>● Issuance of reports for shareholders</li> <li>● Website-based information disclosure</li> </ul>
Local residents	Operating as a member of local communities, we seek to contribute to the regions in which the Group operates while giving careful consideration to environmental protection issues. We disclose information to local residents by organizing factory tours and proactively participating in local events.	<ul style="list-style-type: none"> <li>● Interaction and mutual dialogue with local residents</li> <li>● Participation in local events</li> <li>● Welcoming next-generation internships and factory visits</li> <li>● Environmental conservation and beautification activities in local areas</li> <li>● Various activities with economic and industry organizations</li> </ul>
Government entities	Besides maintaining rigorous compliance with relevant laws and regulations, we endeavor to make information publicly available and engage in two-way communication with local government entities. For this purpose, we are establishing internal mechanisms for monitoring the revision and enactment of laws.	<ul style="list-style-type: none"> <li>● Dialogue with local and regional governments</li> <li>● Various activities and dialogues with economic and industry organizations</li> <li>● Survey/questionnaire responses</li> <li>● Various notifications</li> </ul>
Business partners	We engage in impartial and fair business transactions and cooperate with our business partners to realize sustainable procurement objectives. Accordingly, we ensure both companies fulfill their social responsibilities through survey forms, questionnaires, contract conditions, and day-to-day dialogue with business partners.	<ul style="list-style-type: none"> <li>● Dialogue through purchasing &amp; procurement activities</li> <li>● Dialogue through survey forms, questionnaires, laws and regulations, and conclusion of contracts containing provisions concerning corporate social responsibility</li> <li>● Website-based public disclosure of information</li> </ul>

Note: See [the Glossary](#).